

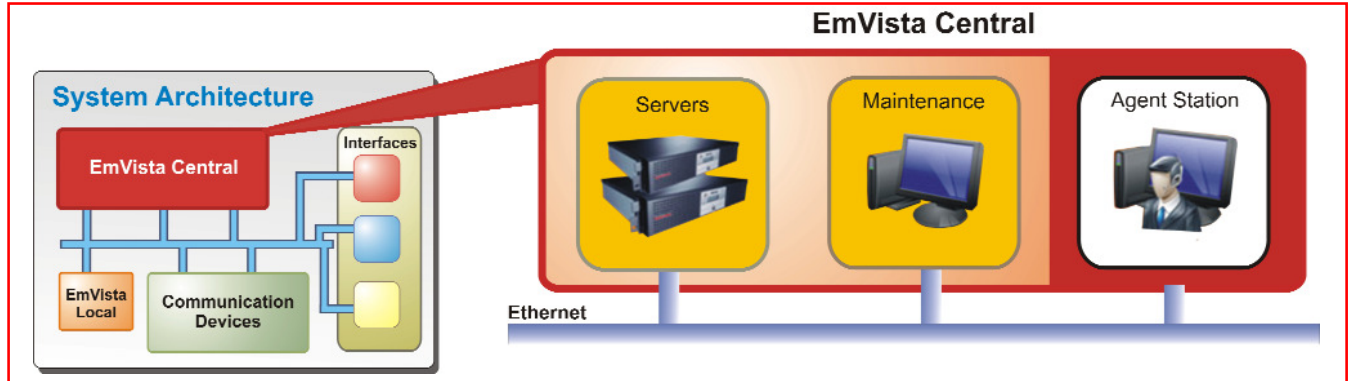
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Communications Design

EmVista Agent Station



How it Works

- The Agent Station feature is the human-interface with EmVista Central
- The Agent signs-in through two layers of security before accessing the EmVista System
- Agent can manage and perform tasks through a single screen or "Window". It is through this portal that the Agent can handle tasks such as:
 - ◆ Receive calls from and initiate calls to any phone (analog or digital) connected to the system
 - ◆ View video from cameras associated with phones
 - ◆ Monitor and control any call in progress including joining and patching to other phones
 - ◆ Broadcast to groups with any number of page-equipped phones
 - ◆ Play back calls from recording archive
 - ◆ Monitor the health of essential network equipment
 - ◆ Monitor any combination of radio groups or channels as well as join a radio group or channel
 - ◆ The Agent communicates through the Agent Station sound card or through an SA1010 Audio Interface if additional audio functions are needed.

Interface Screen

Tabs at the top allow the Agent to navigate through the various types of devices and features on the EmVista System

All devices on system are located in Patching Tree and can be activated simply by dragging the icon for that device to the right pane.

Color-coded system allows Agent to quickly determine status of call

Agent joins call by clicking on it. Other calls can be added or patched. Right click on active call for advanced operations.

The screenshot shows the EMVista Agent Station interface. The title bar reads 'EMVista Agent Station, version 2.0.3.9'. The interface has tabs for 'Active Calls', 'Radio', 'Public Address', 'Recordings', 'Network', and 'Workstation'. The main area is divided into two panes. The left pane is titled 'Patching Tree' and contains a tree view of endpoints including 'Agent Stations', 'Building Security Phones', 'Contact List', 'Elevator Emergency Phones', 'PA Announcement Recorder', 'PA Locations', 'Paging Groups', 'Pedestrian Safety Phones', 'Public Address', 'Transit Phones', 'Central Station', 'Suburban Station', and 'Outside Lines'. The right pane is a table with columns 'Principal' and 'Status'. A call is highlighted in red with the text 'SS Platform' and '[2:11:10 PM] (1)'. A dotted arrow points from the 'SS Platform' entry in the Patching Tree to the call in the table.

REV 3/8/10

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